

# STELLARIS GROUP



## BEST PRACTICE



We at **Stellaris/Carl's Jr** believe that delivering outstanding customer service is the cornerstone of our business.

Providing timely, efficient, and pleasant service to our customers is essential to building lasting relationships that drive repeat business.

Satisfied customers are more likely to become regular customers.



### MAINTAINING AN INVITING STOREFRONT:

The importance of cleanliness, particularly for our establishment's exterior, cannot be underestimated. First impressions are crucial, and every detail holds significance. As customers approach the restaurant, they gather cues about our brand from their observations, sounds, and even scents. A well-maintained exterior demonstrates our dedication to excellence. By upholding a neat and inviting storefront, we establish the base for favorable customer experiences from the very start, thus enhancing the chances of repeat visits.

### ELEVATING INDOOR CLEANLINESS:

As crucial as serving delicious dishes is ensuring a clean, comfortable dining space. A pristine eating area showcases our commitment to customer satisfaction and their overall experience. A spotless environment not only reveals our concern for their well-being but also enhances the ambiance we strive for. A neat restaurant leaves a lasting impact, nurturing loyalty and enticing guests to revisit.

By embracing these practices, we aren't merely adhering to industry standards; we are shaping and defining them. Our dedication to cleanliness goes beyond routine maintenance; it mirrors our values and unwavering pursuit of excellence.

## Stellaris Family

Team, your unwavering dedication is what makes these practices a reality. We appreciate your efforts and contributions. Here's to a productive August ahead, full of growth and success!

“Great things in business are never done by one person. They're done by a team of people.”  
Steve Jobs

STELLARIS  
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NORTH STAR MONTHLY

[www.stellarisgrp.com](http://www.stellarisgrp.com)

## IN THE NEWS

### FUELING OUR KIDS LEARNING!

**Utah and Idaho's Carl's Jr.  
donated 4,500 backpacks for school kids.**

**August 19 was a special day for Utah and Idaho's school kids.**

4,500 free backpacks landed in the eager hands of kids from kindergarten to high school, filling the air with excitement. Parents and children came together, united by the promise of knowledge and community.

What made this day even more remarkable was that no purchase was necessary. It wasn't about transactions; it was about connections. Our hearts swelled as we witnessed the power of togetherness, reminding us that education is a treasure shared by all.

Young minds and their caretakers left our stores with more than just backpacks. They left with a sense of belonging, cherished memories, and a reminder that the journey of learning is a collective adventure.

**We're proud of our team's achievements.**

# TEAM MEMBER SPOTLIGHT

## STELLARIS CARL'S JR CALIFORNIA EMPLOYEES OF THE MONTH - JULY

### Unleashing Superstars Exceptional Employees of the Month in District 1 at Carl's Jr!



Great customer service can transform a simple meal into a cherished memory. It's the magic that turns first-time visitors into loyal patrons and regular visits into cherished traditions.

The Employees of the Month in **District 1** - California exemplify the ability to understand and anticipate the needs of our valued customers.

### California Champs Acknowledging the Employees of the Month at Carl's Jr in Districts 2 and 3.

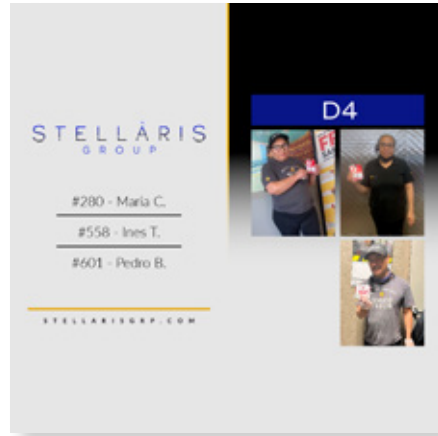
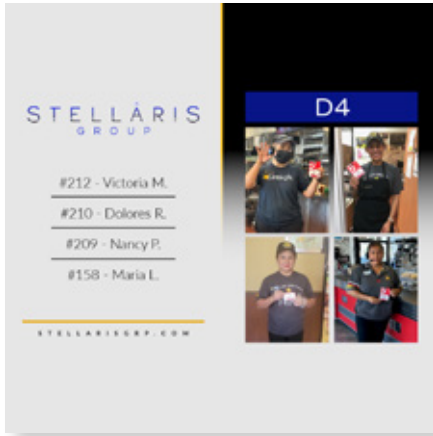


A Special Recognition goes out for our Outstanding Teams at Carl's Jr. **Districts 2 and 3!**

Today, we proudly highlight the Employees of the Month for Carl's Jr., Districts 2 and 3 – both teams exemplify unmatched reliability and punctuality.

Your unwavering commitment to consistent punctuality truly showcases your professionalism and team dedication.

Commending District 4's Finest  
 We extend our heartfelt gratitude to Carl's Jr. California  
 Employees of the Month on behalf of The Stellaris Group.



A heartfelt shoutout goes to the remarkable team at Carl's Jr., **District 4** in California! Your unwavering commitment and unbreakable spirit within the demanding QSR industry truly deserve the highest praise.

**STELLARIS**  
**CARL'S JR UTAH AND IDAHO EMPLOYEES OF THE MONTH - JULY**

Utah and Idaho's Top Employees  
 Districts 5 and 6, Your Remarkable Achievements Lead  
 Carl's Jr To Stellar Heights



To the Employees of the Month in **Districts 5 and 6**, your achievements go beyond metrics – they mirror the culture you've nurtured, fostering collaboration, determination, and innovation.

Turning challenges into stepping stones, you've proven that true success stems from an unwavering spirit.

## Inspirational Top Achievers Extending Appreciation to Outstanding Employees of the Month in Districts 7 and 8 at Carl's Jr



In the lively **Districts 7 and 8**, a legacy of excellence thrives.

At Carl's Jr. we recognize that exceptional food thrives in a conducive environment. The remarkable individuals in Districts 7 and 8 have embraced this principle, demonstrating their dedication to not only serving delicious meals but also ensuring peace of mind for every customer who enters our doors.



## Districts 9 and 10 Shining in Success Celebrating Outstanding Achievements Every Month Across Our Utah and Idaho Branches



**Districts 9 and 10's units** take immense pride in their resounding successes.

In this vibrant realm, we unite to celebrate achievements that surpass the ordinary, focusing on exceptional accomplishments every month.

We honor the unwavering dedication, groundbreaking milestones, and remarkable feats achieved by our teams!

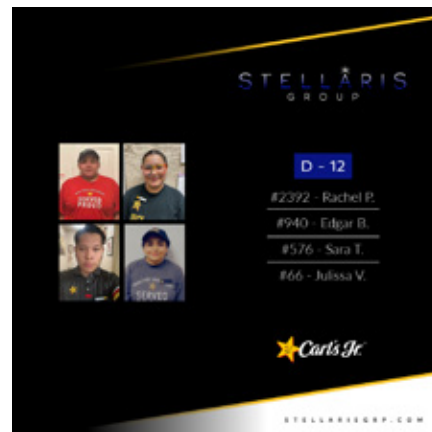
## QA PLATINUM RECOGNITION

Platinum Proud  
Members From Store 461 - District 10 Earned Their  
Well Deserved-Reward



Congrats to the outstanding team at **Store 461, District 10**, for achieving the prestigious QA Platinum recognition. Kudos to Cristina James, General Manager, and Azucenta Escalante, Violet Feldman, and Vitalina Candela for their exceptional performance. Their dedication and hard work set new standards. Cristina James' exemplary leadership was instrumental, and Azucenta Escalante, Violet Feldman, and Vitalina Candela played crucial roles.

## Raising the Bar In Utah And Idaho - Districts 11 and 12 Your Employees of the Month Are Unparalleled



Elevating Standards across the QSR industry in Utah and Idaho with our **Districts 11 and 12**.

We are glad to present the exceptional individuals who earned the title of Employees of the Month at Carl's Jr - Stellaris. Their dedication, hard work, and unwavering commitment to excellence set them apart. Join us in celebrating these remarkable achievers who consistently raise the bar and inspire us all.

# MESSAGE FROM LEADERSHIP

STELLARIS  
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## CONQUERING CHALLENGES IN THE QSR INDUSTRY

“ Show me someone who has done something worthwhile,  
and I'll show you someone who has overcome adversity. ”

Lou Holtz



Navigating the fast food industry is a formidable task – a dynamic world requiring unwavering dedication, resilience, and unique skills.

Despite these challenges, the backbone of QSRs shows an admirable commitment. They provide not just food, but smiles, quick respites, and the reliability customers rely on in their busy lives. Through highs and lows, calm and chaos, they embody teamwork, determination, and service.

Let's applaud the unsung heroes behind the counters – those who rise before dawn to prep, cook, and serve, ensuring our dining experiences are convenient and enjoyable. To those gracefully navigating this demanding industry, your commitment is the foundation of the QSR experience.

# NEXT MONTH'S BIRTHDAYS

## CALIFORNIA

**09/03**

- Perez, Juan

**09/06**

- Gordon, Stephanie  
- Sevilla, Jorge

**09/07**

- Rodriguez, Araceli  
- Topete, Reyna  
- Goharderakhshan, Brian P.  
- Calvo, Monica I.

**09/08**

- Nelson, Shawn  
- Ramirez Gonzalez, Samuel

**09/09**

- Arce, Maria J.  
- Munoz, Veronica  
- Rodriguez, Marisol

**09/10**

- Gomez, Gabriel  
- Vallejo, Antonio  
- Rangel, Yolanda

**09/11**

- Hernandez, Araceli

**09/15**

- Palma, Visitacion  
- Martinez, Juan

**09/16**

- Ocampo, Marco A.

**09/17**

- Gomez, Karen L.

**09/18**

- Alcala, Brenda

**09/19**

- Munoz, Jason M.

**09/20**

- Acevez, Maria  
- Esquivel, Yolanda

**09/22**

- Rodriguez, Adriana T.

- Garcia Pinzon, Yolanda  
- Martinez, Leticia  
- Romero, Esmeralda

**09/24**

- Pacheco, Maria G.

**09/25**

- Perez Lopez, Araceli  
- Camarena, Oralia

**09/26**

- Bonillas, David A

**09/28**

- Gonzalez, Silvia

**09/29**

- Garcia, Juan

**09/30**

- Pachero, Beatriz  
- Martinez, Rebeca  
- Gaitan, Manuela

## UTAH

**09/01**

- M Tellez, Maria E.  
- Melgoza, Atzirly

**09/02**

- Jimenez, Kenneth C.

**09/03**

- Peralta, Lizeth  
- Urbina, Armando J.

**09/04**

- Isidro, Rosalva  
- Candelaria, Rosalie H.

**09/05**

- Cardenas-Perez, Jorge D.

**09/06**

- Vimbela, Victor A.

**09/08**

- Barbachano, Cynthia S.  
- Montgomery, Faith A.  
- Soriano-Tlaxcala, Brisa J.

**09/10**

- Flores, Alexis

- Santos, Gloria Z.  
- Jeffords, Sabrina M.

**09/11**

- Adkins, Phillip E.  
- Morin, Crystal  
- Robles, Roman

**09/12**

- Vieyra, Angelica N.  
- Kahlert, Felicia  
- Salinas, Dustin



**09/13**

- Lopez Martinez, Elvia
- Aders, Jordan T.
- Puga, Gabriel L.

**09/14**

- Chatelain, Karen L.
- Medina, Sandra
- Clements, Jase

**09/16**

- Zavala, Kendrick

**09/19**

- Vazquez, Genaro
- Lathrop, Kahlena J.

**09/20**

- Lemus, Clementina
- Jukes, Cohen J.

**09/21**

- Aleaga, Tulatala A.
- Burton, Chelsey D.
- Mailo, Jacquelynn E.

**09/24**

- Marler, Brock W.
- Fernandez, Ismael

**09/26**

- Cagle, Angelica J.

**09/27**

- Gibbs, Raymond L.
- Lopez, Joshua I.
- Medina Lopez, Ashley

**09/28**

- Rivera Rodriguez, Reina E.

**09/29**

- Hernandez, Maria H.

**09/29**

- George, Kylie B.
- Vazquez, Julia Y.
- Ruiz, Micheal

## NEXT MONTH'S ANNIVERSARIES

### CALIFORNIA

**09/02**

- Gordon, Stephanie
- Lopez, Nancy Y.

**09/03**

- Martinez, Eccer J.
- Valencia, Javier

**09/04**

- Rojas, Daniela
- Garcia, Daniel A.
- Haro Ortiz, Jorge

**09/05**

- Novoa, Maria G.

**09/06**

- Gonzalez, Daniela O.

**09/07**

- Valencia, Juan M.

**09/08**

- Ruiz, Deiry B.

**09/09**

- Tuvshinjargal, Dorjkhand
- Goharderakhshan, Brian P.
- Ramirez, Braulio

**09/10**

- Ornelas, Sharon J.

**09/11**

- Alcalá, Brenda
- Reyes, Lizabeth

**09/18**

- Villa, Zakkery W.
- Perez, Francisco J.
- Figueroa, Maria A.
- Sesma, Yvette

**09/24**

- Gomez, Karen L.
- Baeza, Sofia

**09/25**

- Cruz, Patricia
- Garcia, Samantha L.
- Amaya, Josue S.

**09/26**

- Garcia, Misael

**09/27**

- Luna, Sandra
- Lopez, Brayan

# LET'S GET SOCIAL

Please take a look at our Facebook, Instagram, and LinkedIn pages! Check regularly to stay tuned with all the news and content we'll be sharing with you: blog posts, events, recognitions and more. Follow us or like us so you're up to date with all the announcements from Stellaris.

**You are part of our community.**

**By liking, following and sharing, you help our family grow!**



[www.stellarisgrp.com](http://www.stellarisgrp.com)

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# STELLARIS GROUP

*Stellaris  
proud*

I'm a **STELLAR LEADER**  
at a **STELLAR WORKPLACE**

## ALL THE REASONS I'M PROUD TO WORK AT A STELLARIS CARL'S JR.

- 1 We are encouraged to grow and are promoted from within
- 2 We are recognized and rewarded for great performance
- 3 We are diverse Equal Opportunity establishment for all
- 4 Our work environment and facilities are quality made and well maintained
- 5 We sell delicious, fun, quality food!
- 6 Our brand image is cool, youthful and fun!



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